

Customers are urged to conduct regular business with ComEd 24/7 using [ComEd.com](https://www.comed.com). With our website, it's easy to:

- Make a payment at [ComEd.com/PayMyBillx](https://www.comed.com/PayMyBillx)
- Make payment arrangements at [ComEd.com/DPA](https://www.comed.com/DPA)
- Report an electric outage at [ComEd.com/Outage](https://www.comed.com/Outage)
- View your bill by signing into My Account at [ComEd.com/MyAccount](https://www.comed.com/MyAccount)
- Start, stop or move service at [ComEd.com/Moving](https://www.comed.com/Moving)
- Learn about assistance programs at [ComEd.com/Care](https://www.comed.com/Care)
- Get tips on saving energy while working from home at [ComEd.com/EnergySavingTips](https://www.comed.com/EnergySavingTips)
- Learn about other ways we support our communities [ComEd.com/SupportingOurCommunities](https://www.comed.com/SupportingOurCommunities)

We also encourage customers to conduct business with us through the ComEd mobile app, where they can view and pay their bill, report an outage, and register for alerts. For more information, visit [ComEd.com/App](https://www.comed.com/App).

If customers are struggling to pay their energy bill, they should contact ComEd as soon as possible at 800-334-7661 or visit [ComEd.com/CARE](https://www.comed.com/CARE), for financial assistance programs and flexible payment options. These offerings can help reduce budget strain for eligible customers, particularly during this time when some customers face unforeseen circumstances.