ORLAND JOINT EMERGECNY TELEPHONE SYSTEM
ORLAND PARK, ILLINOIS

Police Information Management System RFP
Proposers Questions and Answers
Issue #1
Updated as of July 3, 2009

1. **Number of cells in detention?**

    Answer: There are eight (8) male cells, six (6) female and two (2) juvenile cells in the Detention Center.

2. **What is the property management system for detainees; for example the number of storage/proper bins for detainees' property?**

    Answer: The Detention Aide collects personal property from arrestee during processing, completes an inventory report and deposits the property in a secured property locker pending the release of the prisoner.

    There are eighteen (18) property lockers located in the Detention Center.

3. **Type of Booking system Cook County and/or Will County?**

    Answer: We use the CABS/I-CLEAR booking system.

4. **Do we use DC Book? Live Scan, what versions?**

    Answer: "DC Book" is no longer utilized since the introduction of the I-CLEAR system. See Question #30.

5. **GIS/ Map maintenance routines. How is data updated and layered?**

    Answer: The Orland Park Police Department uses MapInfo products and the village mapping system uses ESRI products to maintain map and data layers.

6. **Which interfaces listed in RFP exist now? How many are in the RFP but not in use now?**

    Answer: Interfaces that do not exist are: MCR, parking-tickets, Municipal Code, RedFlex, Livescan, CABS/I-Clear and regional data sharing.

7. **How many vehicles in the fleet?**

   Answer: The Orland Park Police Department has seventy-five (75) vehicles in the fleet. The Orland Hills Police Department has twelve (12) vehicles in the fleet.

7. **How many vehicles with laptops in Orland Park?**

   Answer: Orland Park PD deploys fifty-three (53) vehicles with laptops

8. **How many vehicles with laptops in Orland Hills?**

   Answer: Orland Hills PD deploys ten (10) vehicles with laptops.

9. **Can the RFP be changed to a Word document that will allow for additional space in the text fields to insert responses and add comments?**

   Answer: Since being first released on June 19, 2009 the RFP documents available on the Village website were changed to a fillable format. Please go back to the website for the updated format.

10. **In the Detention Center do we follow IDOC protocols and procedures?**

    Answer: IDOC rules and regulations are certainly adhered to in the Orland Park Police Detention Center.

11. **How long do we keep prisoners?**

    Answer: Most prisoners are typically held for a few hours pending the arrival of their bond. Many are held overnight to be transported to a bond hearing in the morning. All felonies, domestic violence arrests and prisoners that are unable to otherwise bond are transported.

    In cases of ongoing criminal investigations a prisoner is held up to forty-eight hours (48).

12. **How is map maintenance currently handled?**

    Answer: Map Maintenance is currently handled by the Orland Park Police IT Staff, but in the near future will be switched to the Village of Orland Park GIS Department.

13. **How often is the map updated?**

    Answer: The map should be updated as the street data changes.

14. How many layers are available for Information Management System?

Answer: We use approximately 13 layers in our Dispatch maps: Village boundary, Street center line, Parcel with address number, Subdivisions, Beat response, Parks, water features, Buildings-Schools, street edge, major highway, aerials, county boundary, transportation rail-stations.

15. Number of laptops inside the building?

Answer: The Orland Park Police currently utilizes ten (10) laptop computers in Headquarters. Most of these laptops are utilized in the Investigation Division. We are currently in a transition period where we expect to replace all but a few laptop computers within the next couple of years.

The Orland Hills Police currently have no laptops being used in their building.

16. Number of Desktops?

Answer: The Orland Park Police currently has ninety (90) desktop computers in Headquarters. Due to the transition described in #16 we expect this number to rise within the next couple of years.

The Orland Hills Police has twelve (12) desktop computers in their Headquarters.

17. Do officers have the ability to log evidence into ERPS?

Answer: All police officer regularly log evidence into the ERPS. Officers typically do this by completing the appropriate report, packaging and placing the articles into a transfer locker. The evidence custodian is the only employee that may remove the articles form the transfer locker and actually log the information into the ERPS database and place the items into storage.

18. LEADS – does our current CAD system interface with LEADS?

Answer: Yes, currently the CAD system interfaces with LEADS.

19. Do we currently use LEADS 2000 for entries?

Answer: Yes

20. How many monitors do we utilize for dispatch positions?

Answer: Three (3)

21. How many programs do these monitors use and what are they?

Answer: CAD/RMS/ Mapping, Public Works alarm monitoring, in house info board for prisoner detention, squad car maintenance etc

22. Do we have internal IT technicians or do we use outside vendors?

Answer: The Orland Park Police employs IT Technicians. Most all IT support is provided internally.

23. Is Dell our preferred computer vendor?

Answer: Yes, currently Dell is the preferred computer vendor.

24. How do we transfer 911 calls to the fire district?

Answer: The telephone call is received and transferred to the Orland Fire District via the transfer key. **There is no CAD data transferred**. The Fire District has the same telephone equipment and the ALI is provided to them at that time.

25. What radios are used for the data transmissions of police units to handle CAD

Answer: Currently we utilize IP MobileNet dataradios to communicate to mobile units. We are in the process of installing a GE/MDS I.P. based radio network solution which will provide greater bandwidth capacity and transmission speed. This GE/MDS solution will be operational within the next four months.

26. Based on the complexity of the RFP requirements and the effort required to develop a comprehensive solution and compliant proposal… requests that the OJETS Board grant an extension of two weeks to the proposal due date.

Answer: The Board is offering no extensions to the timeline at this time.

27. Please clarify how the Board would like proposals organized. Sections 1 – 4 seem to be the only sections defined. Does the Board envision Section C. Scope of Services as Section 5? Or Sections D and E as Section 5?

Answer: Please follow the format as described in the RFP document listed on page 30.

28. Please clarify which Section of the proposal should contain the completed forms from Section III.

Answer: All required documents found in Section III of the RFP must be completed and must be provided in attachment to vendors' response.

29. **What is the DC Book system referred to on page 7 of the RFP, and what functionality is required with the interface? Specifically, can Orland Joint Emergency Telephone System Board (OJETS) specify which fields are desired for transfer, how many fields, the development language of the product, and the desired level of integration?**

Answer: The "DC Book" system referred to within the RFP document was the original Cook County Arrest Booking System (CABS) offering, which was used to conduct photo line-ups. Cook County recently updated CABS and in conjunction with the City of Chicago provides a system known as I-CLEAR. Please exchange references of "DC Book" to the current technologies provided through CABS and I-CLEAR within the RFP document.

30. **Page 21 of the RFP mentions data conversion/migration. Can OJETS provide details about the systems that require data conversion, the amount of data, number of tables, and fields, etc. in order to provide cost estimates for data conversion.**

Answer: Data conversion may be required for the entire historical database which is IBM's Unidata product used by Enroute911's CAD text based system. All the typical Police data history may be needed: dispatch, records, evidence, detention, field reporting.

31. **No pricing forms have been provided with the RFP. Will a pricing outline showing all proposed software modules, hardware, and services (including training, travel, and per diem) be acceptable?**

Answer: The Proposal Summary Sheet found on page 32 of the RFP document must be completed. In addition, to be responsive to this RFP vendors must provide a detailed cost summary that indicates the cost of all goods and services to be provided.

A detailed pricing outline is not provided with the RFP documents at this time. Vendors are encouraged to include their own and be as detailed as possible.

32. **Does the Department have a back-up Communications Center/EOC and where is it located.**

Answer: Currently, the Village of Orland Park EOC is located at 14415 Beacon Ave, which is less than one mile form Orland Park Police Headquarters. This facility houses a fully operational back-up communications center for the Orland Park Police Headquarters.

33. Identify wireless communication plans…

Answer: The Wireless Communication Network is planned for operational use before the end of this year. The primary reason for deployment is to provide more than 50 times more bandwidth to run new mobile applications. The network will cover Orland Park and Orland Hills jurisdictions, 23 square miles. It is a TCP-IP based wireless protocol compatible with any CAD system available today. The network will have 10 roaming segments to minimize bandwidth sharing.

34. How many positions do we have for CAD, Call Taker and RMS? Where are they located? Orland Park Orland Hills

Answer: Number of concurrent users:

	CAD	Call Taker	RMS	FBR
Orland Park	7	10	45	20
Orland Hills	0	2	7	5

35. The excel file is locked which doesn't not allow for complete responses, this prevents the full answer from being shared as the document will not allow us to adjust the font size to make it fit, or allow for word wrapping etc. Is there a way we can get a new copy that allows for that?

On July 3, 2009 the excel file (Appendix A) provided on the Village of Orland Park website was updated to provide a format that should be responsive to the issues raised.